# In-Patient Information

**Descriptor:**

Whether in-patients receive adequate information prior to a radiological procedure.

**Background:**

All inpatients should be given adequate information in order to prepare them for an investigation or procedure.

## The Cycle

**The standard:**

A locally agreed standard.  
All patients should receive appropriate information prior to a radiological investigation or procedure.

**Target:**

100%

## Assess local practice

**Indicators:**

For each ward, % of patients in the ward who have received adequate pre procedure information.

**Data items to be collected:**

Questionnaire - either paper based or verbal administered by Radiology staff when patient arrives for procedure.  
For each inpatient:  
• whether the patient received information prior to the procedure  
• whether the information was adequate for them  
• the name of the ward.

**Suggested number:**

50 consecutive special procedures or investigations.

**Suggestions for change if target not met:**

Education sessions with staff should stress the importance of patient information.  
Ward staff should be directed to sources of information suitable for patients. eg RadiologyInfo.org  
Ward staff should be encouraged to witness investigations and procedures in the radiology department.

**Resources:**

Questionnaire (locally produced).  
Audit Assistant (12 hours).  
Radiographer: 18 hours.

**References:**

1. 1. Jones L et al. Consumer Feedback for the NHS. London: King’s Fund, 1987.
2. 2. Fitzpatrick R. Surveys of patient satisfaction Important general considerations. BMJ 1991;302:887–9.
3. 3. RadiologyInfo.org

**Editor's comments:**

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**Submitted by:**

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